

Category	Product Name	Administration Fee	Termination Fee per channel per month of remaining contract
Line Rental	Analogue Line Rental	£75	£28
Line Rental	Multiline	£75	£29
Line Rental	ISDN30	£75	£34
Line Rental	ISDN2/e	£75	£34
Line Rental	Residential Line	£75	£26
Line Rental	SIP Channel	£75	£17
CPS only	Bundles		
Bundles	Business Saver Option 1 (line + 500 free local/national mins)	£75	£32
Bundles	Business Saver Option 2 (Line, Basic broadband + 500 free local/national mins)	£99	£38
Bundles	Business Saver Option 3 (Line, Basic broadband + unlimited mins)	£99	£61
Bundles	Unlimited call package (local, national, international, mobile)	£99	£33
Bundles	Unlimited local & national calls (local and national calls)	£99	£25
Bundles	Basic Bundle (line and Basic broadband)	£99	£43
Bundles	Standard Bundle (line and Standard broadband)	£99	£45
Bundles	Extra Bundle (line and Extra broadband and 500 free local/national mins)	£99	£50
Bundles	Premium Bundle (line and Premium broadband and unlimited local/national mins)	£99	£65
Bundles	Unlimited Bundle (line and Unlimited broadband and unlimited local/national mins)	£99	£70
Bundles	Fibre Basic Bundle (line and fibre basic broadband and unlimited local/national mins)	£99	£65
Bundles	Fibre Standard Bundle (line and fibre standard broadband and unlimited local/national mins)	£99	£70
Bundles	Fibre Unlimited Bundle (line and fibre unlimited broadband and unlimited local/national mins)	£99	£84
Broadband Rental	Business Broadband Basic	£49	£16
Broadband Rental	Business Broadband Standard	£75	£18
Broadband Rental	Business Broadband Extra	£75	£30
Broadband Rental	Business Broadband Premium	£75	£50
Broadband Rental	Business Broadband Unlimited	£75	£60
Broadband Rental	Value Single Max Lite	£75	£10
Broadband Rental	Value Single Max	£75	£15
Broadband Rental	Value Single Max	£75	£20
Broadband Rental	Value Office Max 24	£75	£30
Broadband Rental	Fibre Standard (40/10 - 100GB)	£75	£40
Broadband Rental	Fibre Standard Plus (40/10 - 500GB)	£75	£51
Broadband Rental	Fibre Premium (80/20 - 100GB)	£75	£51
Broadband Rental	Fibre Premium Plus (80/20 - 500GB)	£75	£56
VPN/MPLS Broadband		£75	1 x Monthly Charge
Tooway Broadband		£75	1 x Monthly Charge
Wireless Broadband		£75	1 x Monthly Charge
EFM		£75	£295
EFM		£75	£395
EFM	EFM Dual Free Install (36) Months	£75	£315
EFM	EFM Quad Free Install (36) Months	£75	£425
Bonded Broadband	Bonded Broadband	£75	1 x Monthly Charge
Leased Lines	Leased Lines	£75	1 x Monthly Charge
NGN	Areacall Rental	£75	£15
NGN	03 Rental	£75	£13
NGN	0800/0808 Rental	£75	£18
NGN	0844 Rental	£75	£17
NGN	0845 Rental	£75	£15
NGN	0871 Rental	£75	£16
Maintenance	Maintenance and Support	£75	1 x Monthly Charge
Installations	Cancelling a New Supply Order at any time prior to the Customer Required Date	£75 Per Channel	Grange

This list may not be exhaustive. There may be other services that you have

## Examples:

- 1. Customer cancels a single analogue line with no remaining contract term: £75
- 2. Customer cancels a single analogue line with 6 months remaining contract term: £75 + (6 \* £28) = £243
- 3. Customer cancels 8 channel ISDN30 with no remaining contract termt: £75
- 4. Customer cancels 8 Channel ISDN30 with 18 months contract term remaining: £75 + (8  $^{*}$ 18  $^{*}$  £34) = £4971
- 5. Customer reduces number of ISDN30 channels from 10 to 8 with 18 months contract term remaining: £75 + (2 \* 18 \* £34) = £1399